



TOWN OF ANDOVER

JULY 2023 - JUNE 2024

RECYCLING & TRASH COLLECTION GUIDE FOR RESIDENTS

Guide Issued by the Department of Public Works

See back cover for Department contact information



Blue, 18 gallon recycling bins
Available to residents on
town collection

RECYCLING BINS

Pick up at 5 Campanelli Drive
2nd floor
Mon - Fri 8 am to 4 pm

For curbside or after hours pickup,
call 978-623-8701 or
email recycle@andoverma.us to set
up a date and time.

TIP: You can use any container you choose for recycling as long as it weighs less than 50lbs when full and is clearly marked as recycling with 2 Red Recycle Stickers affixed, one on each side. The Town does not supply trash receptacles or any other recycling container besides above bins.

DO NOT RECYCLE PLASTIC BAGS CURBSIDE

To avoid contaminating the recycling stream, **DO NOT** place plastic bags, wraps, films or pouches **OF ANY KIND** in your recycling bin, or use them to bag recyclable items.

Most plastic bags and films may be recycled at participating retailers.
Visit plasticfilmrecycling.org for more information.

Recycle Quick Tips

- All items must be clean, empty, and dry
- No plastic bags, wraps, or films
- No "tangles" like hoses, ropes, cords or wire hangers
- No food waste or items covered in food residue
- Boxes must be broken down, free of packing, and bundled no bigger than 3'x3'x2'
- See page 5 for acceptable items. If you are not sure please ask or place in your trash. Email recycle@andoverma.us for questions about acceptable items

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RULES & REGULATIONS - PLEASE SEE INSIDE

MISSED PICKUPS / COMPLAINTS

Contact Republic Services 800-442-9006 or Use our Solid Waste App found on the Town's website at: AndoverMA.Gov/SolidWaste

QUESTIONS ABOUT RECYCLING OR TRASH DISPOSAL IN ANDOVER?

Please call DPW at 978-623-8701 or email at recycle@andoverma.us

Weather/school closings/holidays do not automatically affect the collection schedule.

Quick Tip: To check for delays due to weather or holidays, call 978-623-8701 and listen to the message, or download our Solid Waste App to receive service delay alerts.

Holidays that will result in a delay for the FY24 collection schedule are listed on page 7.

CURBSIDE

REGULATIONS

- All trash and recycling must be curbside by 7 AM on your scheduled day, no more that 6 ft from the roadway. Items placed on private property WILL NOT be picked up
- Truck routes and timing are subject to change without notice during the day
- Trash is collected weekly
- Recycling is collected bi-weekly
- Yard waste is collected seasonally, 6 weeks in the spring, 6 weeks in the fall (view page 3 for details)
- Items buried under snow WILL NOT be picked up
- Weather related delays, call 978-623-8701, sign up for CodeRed for automatic notices (visit AndoverMA.Gov/CodeRed for more information on CodeRed), visit our website, or view our Solid Waste App (view page 4 for more information on this app)
- Please see pages 6 & 7 for the schedule and the list of Holidays that will affect the schedule. Collections following listed holidays will be one day later
- NO TRASH OR RECYCLING CONTAINER MAY EVER WEIGH MORE THAN 50 POUNDS AT ANY TIME

TRASH COLLECTION

Containers: The Town does not supply trash containers. Residents are free to use whatever containers they choose as long as they weigh less than 50lbs when full (drivers manually lift containers). Residents may also place bags curbside. Trash in barrels must be bagged; no loose trash. **To avoid a missed pickup, please do not use paper yard waste bags, contractor bags, or blue containers (unless navy or darker) for curbside trash collection.**

Limits: Household trash is limited to 4 bags or barrels, no more than 50lbs each, or the equivalent of 135 gallons maximum per residence. No "business" trash accepted.

Bulky Items: Residents are also allowed one bulk item per week as part of their regular trash service. Please see page 3 for more details.

Bundled Branches: Residents' twigs/branches are allowed in the weekly trash pickup, (subject to limitation of 3-4 bundles). Please see page 3 for more details.

The following CANNOT be put curbside for trash collection:

- Appliances/White Goods
- Construction/Demo Debris
- Gas Cylinders - All Types
- Hazardous Waste (see Page 9)
- Lawn Mowers/Snowblowers
- Lead Acid or Lithium Batteries
- Mattresses / Box Springs
- Mercury Items
- Oil Based Paint, Varnishes, Solvents
- Recyclables
- Textiles
- Treadmills/Exercise Bikes/Ellipticals etc.
- TVs and Electronics
- Water Heaters
- Wet Paint/Cans (see Page 3)
- Yard Waste (a separate collection - See page 3)

See page 8 for more details on Mercury and Batteries

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• **PAINT:** Please see page 3 for details on what is allowed curbside and what must be brought to a Household Hazardous Waste Collection.
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To learn more about MassDEP Waste Bans
Visit: mass.gov/guides/massdep-waste-disposal-bans

CURBSIDE

ITEMS WITH SPECIFIC PREPARATION/CONSIDERATION

BULKY ITEMS

Residents are allowed ONE bulky item per week with their regular household trash.* Bulky items include, but are not limited to: sofas, loveseats, chairs, recliners, armchairs, tables, desks, bookcases, carpeting.

Treadmills/Exercise Bikes/Ellipticals etc. are NOT considered bulky items

Construction Debris is NOT considered a bulky item

**Place bulk items out on your collection day; trucks often come back for large bulk items and can be as late as the following day. Avoid setting out upholstered items on rainy days.*

CARPETING PREPARATION:

Carpet must be cut into 3'-4' widths, rolled then taped or roped together and each bundle must weigh less than 50lbs. Loose carpeting will not be accepted.

One Room Carpet = One Bulky Item

Area Rugs - Please roll up and tie or tape - must not be longer than 5ft long

GRILLS

Freestanding grills can be put out as your one bulk item. Propane tanks, charcoal or any other **fuel must be removed**. **No built in grills - outdoor free standing only.**

PAINT

Latex, acrylic, or any paint that specifies it can be **cleaned with soap and water** is accepted with your trash if **completely dried**:

- Remove cover and allow paint to dry
- Place stick inside can and stir occasionally to eliminate skin formation and to aid drying time
- For faster drying add kitty litter or commercially available drying agents to paint
- **Cover must be removed when placed curbside** so that the dried paint is visible

See page 9 for oil based paints and varnishes

BUNDLED BRANCHES

Twigs/branches are allowed in the weekly trash pickup, (subject to limitation of 3-4 bundles) and must be bundled with tape or rope as follows:

- Up to 6" in diameter
- 50lbs or less
- up to 4' in length
- No foliage

Do not put in bags of any kind

CHRISTMAS TREES

Christmas Trees will be collected the same day as trash collection as your weekly bulk item (one per week)

- Please remove all decorations and place tree curbside with your regular trash
- Trees over 7' in height must be cut in half
- Trees frozen in snow banks will not be picked up
- There are no start/stop dates for collecting trees

Note: The holiday season results in the highest trash volume of the year. Trash must take priority over trees if volumes, weather or other factors threaten the completion of daily trash routes. Trees left will be picked up at a later date.

BASKETBALL HOOPS

Basketball hoops must be taken apart, items must not be longer than 5ft in length. Remove water or sand from base if applicable.

RAW WOOD (Untreated)

Raw wood consists of any unused, untreated wood product free of paint, stain, varnish, nails, screws, etc. Removing nails does not return it to raw wood. No plywood, pressure treated wood or fences of any kind. The specifications for bundling raw wood are the same as bundled branches (see above).

CURBSIDE LEAF COLLECTION - SEASONAL

YARD WASTE

Curbside leaf collection will occur for 6 weeks in the fall and 6 weeks in the spring:

FALL - The 5 weeks before Thanksgiving and one week following Thanksgiving week. **NO collection during the week of the Thanksgiving holiday**

SPRING - The 5 weeks before Memorial Day and the week of Memorial Day. Please see Pages 6 & 7 for the calendar

Leaves accepted ONLY if:

- In open barrels or -
- Brown paper leaf compost bags
- Each bag/barrel weighs 50lbs or less
- **NO PLASTIC BAGS**
- No rocks, stones, stumps or branches

Please Note:

- The leaf collection truck is a **separate truck** than the household trash truck
- During high volume weeks, collections can sometimes fall behind. Please **leave your bags/ barrels curbside** until they are collected to avoid a missed pickup

Did You Know - Andover has a compost site that accepts leaves, grass clippings and brush? View page 9 for more information!

CURBSIDE RECYCLING COLLECTION

SINGLE STREAM RECYCLING *(Residents may also separate materials if preferred for organizational purposes)*

Allowable items of Mixed Paper, Glass, Plastic and Metals may be combined in a Blue Bin or personal container(s) with Red Recycling Stickers (see below). **PLASTIC BAGS ARE NOT AN ACCEPTABLE CONTAINER.**

Containers: Blue, 18 gallon Recycling Bins may be picked up at the Municipal Services Facility located at 5 Campanelli Drive, Monday-Friday 8:00am-3:30pm. For pickup outside these hours, please contact Public Works to schedule a pickup. Larger personal containers (such as a 30 gallon trash barrel) or wheeled carts may be used, **with total weight less than 50lbs each** and must have two (2) Red Recycling Stickers on the outside. Red Stickers may also be obtained for free. See page 1 for contact information.

Limits: There is NO LIMIT on curbside recycling but each container or bundle must weigh less than 50lbs.

Cardboard: Please break down*, remove any tape or packing materials, flatten and fold boxes, cartons & other pieces of cardboard into **3' x 3' x 2' bundles** (must weigh less than 50lbs), then tie or tape them together & place next to your bin. ***Boxes not broken down will NOT be picked up.**

See page 2 for curbside regulations

****Trash & Recycling Updates****

Recycling Market Update:

Like other commodity businesses, recycling is subject to booms and busts. Recycling is tied to commodity prices, which tend to fluctuate. In FY23 (July 2022—June 2023) the recycle ton, which is the market value of all commodities combined, was not valuable enough to offset the processing costs during this timeframe. The disposal cost, which does not include the cost of collection, averaged \$102 per ton for FY23.

Mass DEP Waste Bans - Mattresses and Textiles

The Massachusetts Department of Environmental Protection (MassDEP) had made amendments to its waste ban regulations which includes the banning of mattresses and textiles from the trash stream and requiring them to be recycled. **These went into effect on November 1st, 2022.** For disposal guidance on these items, please see pages 10 and 11.

Battery Disposal

Due to the changes in batteries available to consumers and with the rise of popularity of lithium batteries, the Town of Andover is working to expand the list of batteries acceptable for Town drop off. Please view page 8 for more information.

Never miss your collection day again!

The Andover Department of Public Works has an app called Andover MA Solid Waste that makes it easier for residents to know how to dispose of specific items, view collection schedules and stay updated on any service changes or delays. Visit AndoverMA.Gov/SolidWaste to view the app or download it to your smart phone.

Attention - PLEASE KEEP THESE ITEMS OUT OF YOUR BIN!

To avoid contaminating truck loads, recycling is subject to rejection at the curb


- Any Black or Very Dark Plastic
- Any Carton (milk, juice, soup)
- Any Compostable Plastic
- Any Item Marked #6 or #7
- Any Item With Food Residue
- Anything 2" or Smaller, or Smaller than a Credit Card
- Clothing or Linens
- Foods and Liquids
- Frozen Food Boxes
- Garden Hoses, String Lights, Ropes or other "Tanglers"
- Hot Coffee Cups (all types)
- Napkins, Tissues, Towels or Wipes
- Non-food or Beverage Glass
- Plastic Bags, Wraps, Films or Pouches
- Shredded Paper
- Tarps, or Plastic Sheeting


Find out how to properly recycle or dispose of waste with our "Waste Wizard" tool! In addition to collection schedule information, our Solid Waste App has a search tool that provides disposal information for specific items. Residents can also make suggestions if they cannot find the item they are looking for. Visit AndoverMa.Gov/SolidWaste to view the web app, or download the mobile app to your smart phone.





CURBSIDE RECYCLING COLLECTION


All Items must be: EMPTY - CLEAN - DRY

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
METAL 	<ul style="list-style-type: none"> • Deposit and Non-Deposit beverage Cans • Steel/Tin Cans • Aluminum Pie Plates and Trays (MUST BE CLEAN & DRY) 	<ul style="list-style-type: none"> • Empty, clean, dry • Labels OK • Do Not Flatten <p style="border: 1px dashed black; padding: 5px; font-size: small;">Tip: <i>Want That Deposit Back?</i> View mass.gov/deposit-bottle-can-recycling for more information on how!</p>	<ul style="list-style-type: none"> • Other Metal items • Soiled Aluminum Foil • Paint Cans • Aerosol Cans • Coat hangers • Metal Cookware

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
GLASS 	<ul style="list-style-type: none"> • Beverage Containers • Glass Food Jars <p style="border: 1px dashed black; padding: 5px; font-size: small;">If glass is not a food or beverage container, it does not belong in your bin</p>	<ul style="list-style-type: none"> • Empty, clean, dry • Collar, lids & labels OK 	<ul style="list-style-type: none"> • Broken Glass • Mirrors, Candle Jars • Ceramics (Plates, Cookware) • Drinking Glasses/Vases • Light Bulbs • Windows

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
PLASTIC 	<ul style="list-style-type: none"> • Plastic Beverage Bottles • Detergent Bottles • Laundry & Toiletry Bottles • Plastic Milk, Juice and Water Jugs • Clear Plastic Jars (peanut butter, mayonnaise, etc.) • Plastic salad/fruit/deli containers (<i>no black plastic</i>) 	<ul style="list-style-type: none"> • Empty, clean, dry • Labels OK (unless specified on packaging) • Soap Residue OK • Remove pumps /sprayer from bottles and place in trash • Container/Tub Lids On • Caps On (<i>no loose caps</i>) • No Straws • No Beverage Lids 	<ul style="list-style-type: none"> • Black or very dark plastic • Any Item marked #6 or #7 • Plastic Bags/Wraps • Styrofoam • Rigid Plastics • Chemical, Motor Oil other hazardous Waste Containers • Food-soiled Containers/Cups • Plastic Utensils

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
CARDBOARD 	<ul style="list-style-type: none"> • Cardboard Boxes • Poster Board • Boxboard (remove liners) • Cereal & Pasta Boxes • File Folders 	<ul style="list-style-type: none"> • Remove packing, plastic pouches, wraps or foil lining • Break down, flatten and fold boxes, cartons & other pieces of cardboard into 3' x 3' x 2' bundles, then bunch or tape together & place next to your bin 	<ul style="list-style-type: none"> • Any container with oil or food residue • Styrofoam of any kind • Takeout Bowls/Dishes • Pizza Boxes (unless clean) • Milk/Beverage/Soup Cartons • Frozen Food Boxes and Butter Boxes

MATERIAL	WHAT TO RECYCLE	HOW TO PREPARE	DO NOT INCLUDE
PAPER 	<ul style="list-style-type: none"> • Newspapers • Magazines, Catalogs • Junk Mail, Envelopes • Books, Phone Books • Paper Bags • Office/Computer Paper • Boxboard 	<ul style="list-style-type: none"> • Remove hard-covers, spiral, plastic or other bindings from books • Remove any plastic cards or wraps • Place in paper bags for easy handling <p style="border: 1px dashed black; padding: 5px; font-size: small;">Tip: <i>Got Junk Mail?</i> Register on the National Do Not Mail List to opt out of unwanted advertising mail. Visit Directmail.com or page 11 for more info.</p>	<ul style="list-style-type: none"> • Food-soiled Paper, Boxes, Plates, Bowls/Dishes or Cups • Shredded Paper • Thermal Paper/Receipts • Padded Envelopes with Bubble Wrap Interior • Paper lined or Embossed with Foil, Plastic or Glitter • Photos

NO PLASTIC BAGS/FILMS/WRAPPS/POUCHES • DO NOT BAG RECYCLABLES!

WEEK "A" RECYCLING COLLECTION (shaded area on calendar)

Trash is collected weekly, recycling is collected biweekly.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Applecree St.	Abbott Bridge Dr.	Andover St. (Dascomb to Red Spring Rd.)	Apollo Cir.	Argyle St.
Avon St.	Abbot St.	Apache Way	Ashbury Ln.	Arthur Rd.
Barnard St.	Alden Rd.	Argilla Rd.	Beacon St.	Arundel St.
Barrington Dr.	Anderson Cir.	Bateson Dr.	Bedford Pl.	Balmoral St.
Bartlett St.	Baker Ln.	Birch Rd.	Belle Isle Way	Beech Cir.
Brookfield Rd.	Ballardvale Rd.	Blood Rd.	Brundrett Ave.	Brechin Ter.
Buchan Rd.	Bayberry Ln.	Cattle Crossing	Chandler Rd.	Burnham Rd.
Burton Farm Dr.	Blackberry Ln.	Cricket Cir.	Chongris Cir.	Carisbrooke St.
Cabot Rd.	Brook St.	Cuba St.	Christian Way	Carlisle St.
Carmel Rd.	Buxton Ct.	Cutler Rd.	Cloverfield Dr.	Cassimere St.
Cedar Rd.	Central Ln.	Dawn Cir.	Dairy Ln.	Castle Heights Rd.
Chapman Ave.	Central St.	Delisio Dr.	Dandelion Dr.	Cindy Ln.
Cheever Cir.	Chestnut St. (Central to Main)	Dorset Cir.	Donald Cir.	Cyr Cir.
Chestnut St. & Ct.	Chippy Ln.	Fairfax Dr.	Fossen Way	Dufton Rd.
Chickering Ct.	Cider Hill Way	Farmalnd Cir.	Fun Flight Cir.	Dumbarton St.
Coolidge Rd.	Colonial Dr.	Hemlock Rd.	Furnari Farm Ln.	Emmore St.
Dallon Rd.	Cullen Cir.	Heritage Ln.	Gemini Cir.	Fleming Ave.
Dearborn Ln.	Danforth Cir.	Hickory Ln.	Gleason St.	Flint Cir.
Downing St.	Eastman Rd.	High Plain Rd. (Beacon to Greenwood)	Greenmeadow Ln.	Haverhill St.
Dwight St.	Enfield Dr.	Holly Ter.	Greenwood Rd. (High Plain to North)	High St. (Walnut to Lawrence)
Elm Ct.	Essex St.	Homestead Cir.	Hawthorne Cir.	Joyce Ter.
Elm St.	Forbes Ln.	Lowell St. (Beacon to Lovejoy)	Inwood Ln.	Kenilworth St. (N. Main to Riverina)
Elysian Dr.	Gardner Ave.	Mayflower Rd.	Iron Gate Dr.	Liberty St.
Farnsworth Rd.	Gardall Ln.	Meadowview Ln.	Jillian Way	Lillian Ter.
Florence St.	Hammond Way	Midland Cir.	Joseph St.	Lincoln Cir.
Foster Cir.	Hartford Cir.	Miles Cir.	Juniper Rd.	Lincoln St.
Fox Hill Rd.	Henderson Ave.	Moraine St.	Launching Rd.	Linwood St.
Gudrun Dr.	Hidden Field	Newman Hill Dr.	Laurel Ln.	Marilyn Rd.
Harding St.	Hidden Rd.	Nob Hill Cir.	Ledge Rd.	Marylou Ln.
Hartigan Ct.	Jefferson Ln.	Oriole Dr.	Matthew St.	North Main St. (Harding to Rt. 133)
Heather Dr.	Karlton Cir.	Penacook Pl.	Mercury Cir.	Olde Berry Rd.
High St. (Elm to Walnut)	Lantern Rd.	Pilgrim Dr.	Murette Cir.	Riverina Rd.
Highland Ave.	Lewis St.	Pioneer Cir.	Murray Hill Ln.	Rock O Dundee Rd.
Highland Rd.	Livingston Cir.	Pondview Pl.	Noel Rd.	Sargent St.
Highland Wayside	Locke St.	Poplar Ter.	Nollet Dr.	Shawsheen Rd.
Howell Dr.	Lupine Rd.	Red Spring Rd.	North St.	Smithshire Estates
Ivanhoe Ln.	Mackenzie Ct.	Rennie Dr.	Norwich Pl.	Stevens St.
Johnson Rd.	Main & So. Main (from Judson Rd.)	Reservation Rd.	Old River Rd.	Stirling St.
Judson Rd.	No. Reading Line to Harding)	Robinswood Way	Pauline Dr.	Sutherland St.
Kathleen Dr.	Manning Way	Rolling Ridge Rd.	Paulornette Cir.	Theodore Ave.
Lockway Rd.	Marion Ave.	Rose Glen Dr.	Peterof Cir.	Village Way
Lucerne Dr.	McDonald Cir.	Ruggiero Way	Pettingill Ave.	Whittemore Ter.
Maple Ave. & Ct.	Millstone Cir.	Serenity Ln.	Pheasant Run	York St.
Marie Dr.	Morton St. (School to Main)	Shirley Rd.	Possom Hollow Rd.	
Memorial Cir.	Nutmeg Ln.	Spencer Ct.	Ravens Bluff	
Morton St. (Main to Chestnut)	Old South Ln.	Standish Cir.	Richard Cir.	
Napier Rd.	Orchard Crossing	Strawberry Hill Rd.	River Rd.	
Park St.	Paddock Ln.	Sweetbriar Ln.	Samos Ln.	
Parnassus Pl.	Patriot Dr.	Thresher Rd.	Somerset Dr.	
Pasho St.	Pearson St.	Turner Cir.	Southridge Cir.	
Pine St.	Phillips St.	Virginia Rd.	Starrwood Crossing	
Prospect Rd.	Porter Rd.	West Parish Dr.	Stevens St. (off of Webster)	
Punchard Ave.	Prides Cir.	Whispering Pines Dr.	Suffolk Cir.	
Robandy Rd.	Prides Ln.	Wild Rose Dr.	Sutton Way	
Rock Ridge Rd.	Railroad St.	Windemere Dr.	Trinity Ct.	
Rogers Brook (East & West)	Ridge St.		Webster St.	
Salem St. (from Main to Rt.125)	School St.		Winchester Dr.	
Sherry Dr.	So. Main & Main (from No. Reading Line to Harding)		Woodhaven Dr.	
Shipman Rd.	Spring Grove Rd.			
Stevens Cir.	Spruce Cir.			
Stone Post Rd.	Sunset Rock Rd. (Hidden to Ballardvale)			
Stonehedge Rd.	Sweeney Ct.			
Stratford Rd.	Tanglewood Way			
Summer St.	Temple Pl.			
Tanglewood Way	Twin Brook			
Temple Pl.	Upland Rd.			
Twin Brook	Walnut Ave.			
Upland Rd.	Wardhill Ln.			
Walnut Ave.	Washington Ave.			
Wardhill Ln.	Watson Ave.			
Washington Ave.	Westwind Rd.			
Watson Ave.	Wheeler St.			
Westwind Rd.	Whittier St. & Ct.			
Wheeler St.	Wolcott Ave.			
Whittier St. & Ct.	Woodcliff Rd.			
Wolcott Ave.	Woodland Rd.			
Woodcliff Rd.				
Woodland Rd.				

COLLECTION CALENDAR

JULY 2023

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

AUGUST 2023

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

SEPTEMBER 2023

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

OCTOBER 2023

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

NOVEMBER 2023

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

DECEMBER 2023

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Continue on next page

Legend

Curbside Leaf Pickup: (Dates in **Bold/Italicized**)

Fall: 10/16 - 12/1/2023 (no collection week of Thanksgiving)
Spring: 4/22- 6/1/2024

Recycle Week A - Shaded Weeks

Recycle Week B - Unshaded Weeks



Holidays—Collections following indicated holidays will be one day later



***Electronics Collection - 2024**
AndoverMA.Gov/CRT



***HHW Collection - 2024**
AndoverMA.Gov/HHW

***Pre-registration required for both collections, will open 4 weeks before each date.**

Visit andoverma.gov/SpecialCollections

JULY 2023 - JUNE 2024

Continued from previous page

JANUARY 2024

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

FEBRUARY 2024

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

MARCH 2024

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

APRIL 2024

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

MAY 2024

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

JUNE 2024

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

1 day delay for Thursday & Friday only due to July 4th 2024

WEEK "B" RECYCLING COLLECTION (un-shaded area on calendar)

Trash is collected weekly, recycling is collected biweekly.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Agawam Ln.	Acropolis Cir.	Acorn Dr.	Alpine Dr.	Allen St.
Alison Way	Alderbrook Rd.	Algonquin Ave.	Ashford Ln.	Amherst Rd.
Appletree Ln.	Andover St. (Woburn to	Alonesos Way	Aspen Cir.	Andover Country
Archer Ln.	Dascomb)	Apple Blossom Rd.	Atwood Ln.	Club Ln.
Arrowhead Ln.	Arcadia Rd.	Barbara Ln.	Avella Cir.	Ayer St.
Athens Cir.	Azalea Dr.	Barron Ct.	Avery Ln.	Binney St.
Bancroft Rd.	Bannister Rd.	Basswood Ln.	Bailey Rd.	Bobby Jones Dr.
Black Horse Ln.	Belknap Dr.	Bellevue Rd.	Belle Haven Dr.	Bowdoin Rd.
Blueberry Cir.	Boston Rd.	Blanchard St.	Berkeley Ln.	Canterbury St.
Blueberry Hill	Bradley Rd.	Bridle Path Rd.	Bittersweet Ln.	Celia St.
Brentwood Cir.	Bristol Ln.	Brown St.	Black Birch Way	Chadwick Cir.
Bypass Rd.	Carter Ln.	Buttonwood Dr.	Boutwell Rd.	Chandler Cir.
Cameron Rd.	Center St.	Candlewood Dr.	Brady Loop	Corbett St.
Charles Cir.	Charlotte Dr.	Cardinal Ln.	Brierwood Cir.	Cormiers Way
Chatham Rd.	Chester St.	Cardigan Rd.	Cherrywood Cir.	Cornell Rd.
Coderre Way	Church St.	Carriage Hill Rd.	Cobblestone Ln.	Dartmouth Rd.
College Cir.	Clark Rd.	Chaise Cir.	Cross St.	Endicott Rd.
Coventry Ln.	Clinton Ct.	Cherokee Cir.	Deerberry Ln.	Farnham Cir.
Delphi Cir.	Clover Cir.	Cheyenne Cir.	Deerfield Way	Ferndale Ave.
Douglas Ln.	Copley Dr.	Comanche Pl.	Doyle Cir.	Franklin Ave.
Eagle Way	Cottage Rd.	Cottonwood Cir.	Ellsworth Rd.	George St.
Embassy Ln.	Countryside Way	Crestwood Dr.	Fiske St.	Harvard Rd.
Farrwood Dr.	County Rd.	Crystal Cir.	Forest Hill Dr.	Haskell Rd.
Forest Dr.	Courtney Ln.	Dascomb Rd.	Fraser Dr.	Iceland Rd.
Frederick St.	Dale St.	David Dr.	Freemont Ln.	Juliette St.
Glen Cove Rd.	Donna Rd.	Dean Cir.	Gavin Cir.	Kenilworth St. (N. Main
Gould Rd.	Doric Way	Deca Cir.	Gina Jo Way	to Poor St)
Gray Rd.	Dundas Ave.	Devonshire Pl.	Golden Oaks	Kensington St.
Great Heron Pl.	Fern Rd.	Durham Dr.	Governors Dr.	Kirkland Dr.
Harold Parker Rd.	Fosters Pond Rd.	Evergreen Ln.	Granada Way	Lowell St -- (#1 to
Harper Cir.	Garfield Ln.	Exeter Way	Greenbrier Cir.	Beacon St)
Harwich Ln.	Germano Way	Fairway Dr.	Greybirch Rd.	Magnolia Ave.
Haven Dr.	Glenwood Rd.	Frontage Rd.	Hacienda Way	Marwood Dr.
Holt Rd.	Gregory Cir.	Fulton Rd.	Haggetts Pond Rd.	McKenney Cir.
Hunter Dr.	Hall Ave.	Geneva Rd.	(Lowell to Pleasant)	Middle St.
Ivy Ln.	Hawk Ridge Rd.	Glen Meadow Rd.	Hampton Ln.	North Main St. (133 to
Jenkins Rd.	High Vale Ln.	Granli Dr.	Hay Bale Rd.	Lawrence)
Korinthian Way	Island Way	Greenwood Rd. (133 to	High Plain Rd.	Poor St.
Linda Rd.	Laconia Dr.	High Plain)	(Greenwood to end)	Princeton Ave.
Meadowbrook Dr.	Lavender Hill Ln.	Hackney Cir.	Highmeadow Rd.	Scotland Dr.
Mohawk Dr.	Lowell Junction Rd.	Haggetts Pond Rd.	Hitchcock Farm Rd.	Shadow Ln.
Montego Cir.	Marland St.	(Bellevue to Lowell)	Holmes Rd.	Shapley St.
Moreland Ave.	Messinia Dr.	Hansom Rd.	Kalia Cir.	Sherbourne St.
Mortimer Dr.	Milton Cir.	Hazeywood Cir.	Knollcrest Dr.	Stafford Ln.
Nancy Cir.	Molly Rd.	Hearthstone Pl.	Lakeside Cir.	Topping Rd.
Olympia Way	Morningside Dr.	Iroquois Ave.	Lamancha Way	Trevino Cir.
Orchard St.	Nicoll Dr.	Oak St.	Langlely Ln.	Union St.
Penobscot Way	Oak St.	Odyssey Way	Larchmont Cir.	Walker Ave.
Phoenix Pl.	Parthenon Cir.	Parthenon Cir.	Monahan Ln.	Warwick Cir.
Pinecrest Rd.	Peach Tree Path	Lancaster Pl.	Montclair Ave.	Westcott Rd.
Piper's Glen	Peppercorn Ln.	Lansbury Ln.	Mulberry Cir.	Westminster Roadway
Rachel Rd.	Pine Cone Ln.	Lenox Pl.	Nicholas Cir.	William St.
Random Ln.	Pine Tree Ln.	Lovejoy Rd.	Old School House Rd.	Windsor St.
Rocky Hill Rd.	Pole Hill Dr.	Lowell St. (Lovejoy to	Penbrook Cir.	Worthen Pl.
Sagamore Dr.	Pomeroy Rd.	Tewksbury)	Pendant Ct.	Yale Rd.
Salem St (Rte 125 to	Powers Rd.	Newport Cir.	Penni Ln.	
N. Andover)	Radcliff Dr.	Osgood St.	Pepperidge Cir.	
Sandy Brook Cir.	Rattlesnake Hill Rd.	Partridge Hill Rd.	Pleasant St.	
Sawyers Ln.	Redgate Dr.	Patricia Cir.	Quail Run	
Seneca Cir.	Regency Ridge	Phaeton Cir.	Ridge Hill Way	
Sequoia Ln.	River Park Ter.	Preston Cir.	Rindge Rd.	
Seten Cir.	River St.	Rasmussen Cir.	Rutgers Rd.	
Shaw Dr.	Roultson Cir.	Regis Rd.	Sandalwood Ln.	
Sheridan Rd.	Shandel Cir.	Russett Ln.	Sevilla Rd.	
Skopelos Cir.	Sleepy Hollow Ln.	Seminole Cir.	Sheffield Cir.	
Stinson Rd.	Snowberry Rd.	Shawnee Cir.	Starr Ave.	
Suncrest Rd.	Sparta Way	Sioux Cir.	Stoneybrook Cir.	
Tamys Ln.	Sunset Rock (Ballardvale	Starwood Crossing	Sugarbush Ln.	
Tobey Ln.	to Alderbrook)	Steeple Ct.	Wedgewood Dr.	
Tucker Rd.	Tewksbury St.	Stouffer Cir.	Wellington Cir.	
Vine St.	Waverly Dr.	Surrey Ln.	Wintergreen Cir.	
Wagon Wheel Rd.	Willard Cir.	Talbot Rd.	Woodhill Rd.	
West Knoll Rd.	White Oak Dr.	Tallyho Ln.	Woodman Ridge Rd.	
Wethersfield Dr.	Yardley Rd.	Tessier Dr.	Zamboni Ter.	
Wildwood Rd.		Tiffany Ln.		
		Wabanaki Way		
		Whiffletree Cir.		
		Will O Way		

The following holidays will affect regular trash and recycling pickup for 2023—2024

Independence Day (4th of July) . Labor Day . Columbus Day . Thanksgiving Day .
 Christmas Day . New Year's Day . Martin Luther King, Jr. Day . Washington's Birthday (Presidents Day) . Patriots' Day .
 Memorial Day . Juneteenth

School Closings and other holidays **DO NOT** automatically affect the schedule. In the event of an unscheduled delay, notice will be posted on the Town's website, our Solid Waste App, on our social media channels, and on our message at 978-623-8701.

Questions? call 978-623-8701 or email recycle@andoverma.us

SPECIAL ITEMS - Year Round Drop-off

SHARPS & NEEDLES

Disposal Sites:

Public Safety Building - Lobby
32 North Main Street
24 hour daily

Town Offices - First Floor Hallway
36 Bartlet Street
7:30 am - 4:30 pm Mon – Fri

Robb Center/School Admin. Building - Vestibule 30
Whittier Ct
8 am - 4 pm Mon - Fri

Instructions:

Please be sure that sharps are disposed of in:

- FDA-cleared container no more than 3 quarts
- Lid must be secured - screwed on or taped shut
- Please do not leave containers on or around the kiosk
- No Medications, Insulin or Epi-Pens



For more information on sharps, visit: AndoverMa.Gov/Sharps

MEDICATION DISPOSAL

Andover Public Safety has a kiosk for the sole purpose for disposal of unused prescription and non-prescription drugs. Vitamins and veterinary medications are also accepted. Please be sure they are in a secure container.

Disposal Site:
Public Safety Building - Lobby
32 North Main Street
24 hour daily

Do Not Include:

- Needles and sharps
- Liquids
- IV equipment
- Chemotherapy drugs

For information on The National Prescription Drug Take Back Day, please visit: takebackday.dea.gov



MERCURY & BATTERIES

Disposal Sites:

Town Offices - Health Division
36 Bartlet Street (entrance at street level)
7:30 am - 4:30 pm Mon – Fri

Municipal Services Facility
5 Campanelli Drive (2nd Floor)
8:00 am - 4:00 pm Mon – Fri

You May Bring:

- **MERCURY PRODUCTS*** include, but are not limited to: mercury thermometers, old thermostats, blood pressure machines, barometers and button batteries. For more information please visit keepmercuryfromrising.org
*Thermometers containing liquid that IS NOT SILVER do not contain mercury. If the thermometer is red, place in trash.
- **Rechargeable & Lithium Batteries, Household Sizes*** include AAA to D, 9 volt, 18650, hand tool batteries, laptop, small electronic and other replacement batteries, vape pens, CO2 or Smoke detectors with built-in lithium battery.

*Please contact the Department of Public Works at 978-623-8700 or email recycle@andoverma.us with any questions on what is accepted.

Do Not Bring:

- **Alkaline and Standard Heavy Duty batteries** are allowed in household trash; they are **not** accepted at Special Collections or Town Offices. These are typically non-rechargeable everyday use types. Since Andover's trash is sent to an incinerator, it is safe to dispose of them in your curbside trash.
- **Large Lead Acid and Lithium Batteries** should be brought to Electronics Collections (page 9) or disposed of privately (page 11). Do not bring batteries from vehicles, mowers, scooters or any item that contains a fixed battery, with the exception of CO2 and smoke detectors, and vape pens.
- **Lightbulbs of Any Type, Shape or Size** - Bring to Electronics Collections (page 9) or pursue private disposal (page 11). *Incandescent and LED bulbs can go in your trash.*

BALD HILL COMPOST SITE - SEASONAL

COMPOST SITE Permits Required. Permits NOT sold at Bald Hill Location (see below)

The compost site accepts grass clippings, leaves, green garden waste and brush as outlined below:

- Maximum diameter of six (6) inches
- Maximum length of four (4) feet
- Must **not** contain cables, cable anchors, nails or any other metal objects
- You are responsible for removing the materials from your vehicle
- **No plastic bags of any kind allowed**
- Andover Residents Only—no commercial waste

Each season/year starts in early April, ends early December, weather permitting

Permit Costs \$25 (1 yr) or \$75 (3 yr). Permits valid until last day of season indicated on sticker.

A Permit is required to drop off leaves, grass clippings and brush, as well as to pick up compost and wood chips. Permits can be obtained at the Municipal Services Facility located at 5 Campanelli Drive, from 8 am to 3:30 pm, cash or check only; no credit or debit cards accepted. **A valid vehicle registration must be presented at the time of purchase each season, no exceptions.** If your vehicle's registration lists something other than your home address, please also bring/send proof of residency (e.g. copy of a tax bill).

Permits - Mail in Option:

Mail a copy of your valid vehicle registration, a self-addressed stamped envelope and a check for \$24 (1 yr) or \$72 (3 yr)

and mail to:

Public Works—Bald Hill Permits
5 Campanelli Drive, Andover MA 01810

Bald Hill Location: 288 High Plain Rd

Opens Seasonally, Spring—Fall
(actual dates weather dependent)

Open:

- Wednesdays and Fridays Noon - 3 p.m.
- Saturdays and Sundays 8 a.m. - 4 p.m.

For more information please visit: AndoverMa.Gov/BaldHillCompost

Interested in composting at home?

Visit AndoverMA.Gov/Compost for information and links to help you get started!

HHW and CRT/ELECTRONICS EVENTS

Pre-registration will be required for both events, and will open 4 weeks before each collection.

For collection dates and procedures for each event, please visit:

AndoverMA.Gov/SpecialCollections

Per item fees apply • Business waste NOT accepted • No Credit Cards (cash or check only)

• Proof of residency required

HHW **(HOUSEHOLD HAZARDOUS WASTE)**

- Varnishes, Stains and Solvents
- Oil Based Paints Only
- Herbicides/Pesticides
- Pool Chemicals
- Mercury Items
- Pressurized Cans
- Waste Oil & Gasoline
- Propane Tanks

Do Not Bring: Latex/Non-hazardous Paint, Electronics, White Goods, Appliances

AndoverMA.Gov/HHW

ELECTRONICS/CRT

- Computer CPU's and Monitors
- Televisions
- Microwave Ovens
- Lead Acid Batteries
- Fluorescent Lights
- Air Conditioners
- Humidifiers/De-Humidifiers
- Misc. Electronics
- Smoke Detectors

Do Not Bring: Propane Tanks, Large White Goods, Appliances, Incandescent or LED light bulbs, paints of any kind, HHW, Alkaline Batteries.

AndoverMa.Gov/CRT

ITEMS BELOW: NO DROP-OFF - NO CURBSIDE

APPLIANCES & WHITE GOODS

Large household appliances are **not** allowed with regular trash nor are they recyclable curbside.

They include but are not limited to: refrigerators, stoves, wall ovens, grills*, washers, dryers, dishwashers, heaters, air-conditioners, humidifiers/de-humidifiers, hot water heaters, microwaves, etc.

Residents are responsible for appliance disposal and payment. Check under Private Disposal Options on page 11, in local advertisements or search online.

**See page 3 for freestanding outdoor grills*

CONSTRUCTION DEBRIS

Construction & Demolition Debris (C&D), is banned from the waste stream and will not be collected curbside. C&D consists of but is not limited to: asphalt, brick, concrete, cabinetry, windows, doors, skylights, roofing, sheetrock, siding, all fences, electric wiring, radiators/baseboard heaters, insulation, piping, etc.

You will need to make arrangements with either your contractor to dispose of the waste or privately contract with a disposal service. A list of **Private Disposal Options** is shown on page 11.

Asbestos is required to be disposed of via a licensed Asbestos contractor. For more information you can visit www.mass.gov/dep

ELECTRONICS

No drop-off besides the annual CRT & Electronics collection (see page 9). Contact retailer or manufacturer for recycling options, or search for waste disposal facilities/services that accept electronic waste. Metal scrappers/recyclers often take back some electronics. CRT (cathode-ray tube) TV's and monitors require special handling so be sure to confirm your items are acceptable.

FIRE EXTINGUISHERS

Quality fire extinguishers (most are metal) in good condition can be recharged. Inexpensive fire extinguishers (most are plastic) and those in poor condition cannot be recharged. Search "Fire Extinguishers" online for a company that can recharge or call your local hardware store to see if they offer this service. For metal extinguishers, contact a local metal salvage facility. Not accepted Curbside or at Special Collections.

FLUORESCENT BULBS (INCLUDING CFLs)

- No regular curbside or drop-off available in Andover
- Check with local hardware or Home Improvement stores for CFL and other fluorescent light drop-off availability and cost

Bring to HHW/ Electronics Collections

Incandescent /LED light bulbs are not considered hazardous and can be disposed of in curbside trash

LAWN MOWERS/SNOWBLOWERS

Lawn mowers, snowblowers or other oil and gas motorized equipment cannot be put out curbside. View the list of Private Disposal Options shown on page 11, in local advertisements, search online, or Contact a local metal salvage facility.

METALS

Small quantities of metal will be accepted with regular household trash. Larger quantities are suggested to go to a metal salvage facility.

PROPANE TANKS

- Propane tanks of any size are **NOT** accepted curbside
- Contact your local hardware store, gas station or retailer for drop-off and exchange information
- **Bring to the HHW Collections** - See page 9 for details
- Contact a metal salvage facility (empty tanks only - most require valves to be removed)

TEXTILES

- Donate textiles to charity (Good Will, Salvation Army, Planet Aid, Helpsy etc.). **There are also several drop-off bins throughout Town.**
- Check with local animal shelters as they are often in need of linens, bedding and other textiles
- Bring or mail unwanted clothing and shoes to stores or manufacturers that accept them for recycling

Textiles that are contaminated with mold, bodily fluids, insects, oil, or hazardous substances are not acceptable and can be placed in trash.

Find A Bin

Planet Aid
planetaid.org/find-a-bin

Helpsy
helpsy.co/find-a-bin

For more options please visit:
Andoverma.gov/textiles

TIRES

Tires are banned from the regular trash and are not recyclable curbside. Residents are responsible for their disposal. Check under **Private Disposal Options** on page 11, in local advertisements or search online for tire disposal. You can also check with tire sales and repair companies for tire disposal services.

WASTE MOTOR OIL

WHEN: 1st & 3rd Saturdays of each month
 WHERE: North Andover DPW Garage
 384 Osgood Street
 Telephone: 978-685-0950
 COST: \$.50 per gallon
 HOURS: 9:00 am—12:00 noon

PRIVATE DISPOSAL OPTIONS

Residents are responsible for arrangements and costs associated with disposal.

****PICK-UP SERVICES BELOW ~ Call for what is accepted**

1-800-GOT-JUNK	800-468-5865	All solid waste (non-hazardous items)
collegehunkshaulingjunk.com	978-307-6566	All solid waste (non-hazardous items)
Complete Recycling Solutions crsrecycle.com	617-513-9867	E-waste, circuit boards, solar panels, batteries, bulbs, ballasts and more
ECO + Recycling Services	508-851-7540	White goods, fire extinguisher's, mattresses, acetylene, oxygen & propane tanks, car batteries, mattresses, E-waste
Northeast Material Handling - Ayer, MA <i>Offers both pick-up and drop-off services</i>	978-772-4545	All solid waste (non-hazardous items) large appliances (white goods), electronics
NEDT - Sutton & Westfield, MA <i>Offers both pick-up and drop-off services</i>	866-769-1621	Household hazardous products, computers & electronics, CRT's, fire extinguishers
Trash Can Willys	603-239-2766	All solid waste, and C&D (non-hazardous items)
Trash Masters	617-435-7979	Demolition, dumpsters and removal services
**DROP-OFF LOCATIONS BELOW ~ Call for what is accepted		
Anestis Metals - Lawrence, MA	(978) 681-6000	Appliances (white goods), anything that contains metal (no circuit boards) AC's & refrigerators (no freon)
Mello Transfer Station - Georgetown, MA	978-352-9948	All solid waste (non-hazardous items) and offers recycling area
ReEnergy - Salem, NH	603-894-9800	Solid, non-hazardous construction and demolition (C&D) materials, metals
Thomson Brothers Ind. (TBI) North Andover, MA	978-686-2020	Solid, non-hazardous construction and demolition (C&D) materials
Windfield Alloy - Lawrence, MA	800-626-1230	Ferrous and non-ferrous scrap metal, electronic scrap, water/air tanks, drained motors/transmission, large appliances (white goods)

DONATION OPTIONS

***Tax-exempt 501(c) organizations. Residents are responsible for arrangements and costs associated with donations and pick-ups. Please call for accepted items and conditions.*

Epilepsy Foundation - Wilmington, MA <i>Offers both pick-up and drop-off services</i>	888-322-8209	Clothing, shoes, belts, ties, purses draperies, linens, bedding, towels.
Ruth's House - Haverhill, MA ruthshouse.org	978-521-5575	Small furniture, home, baby and clothing items, small-med appliances, toys
Habitat For Humanity Restore - Lawrence, MA <i>Offers both pick-up and drop-off services</i>	978-686-3323	Gently used furniture, appliances, building materials and more
Project Home Again - Andover, MA	978-409-1930	Household goods, new and gently used furniture, and small appliances
The Wish Project - Lowell, MA	866-947-4360	Kitchen furniture and items, home, baby and clothing items, small/med appliances, dressers, mattresses and sofas

SPECIAL ITEM PROGRAMS

Mass Save Masssave.com	1-877-889-4761 (Refrigerator and Freezer pickup)	Residential Rebates and Incentives including rebates for Refrigerator/Freezer Recycling and Home Energy Assessments
National Do Not Mail List directmail.com/mail_preference	Email: donotmaillist@directmail.com	Reduce junk mail by registering on the National Do Not Mail List - fill out the form online
Plastic Film Recycling (W.R.A.P.) plasticfilmrecycling.org	Email: help@plasticfilmrecycling.org	View the website for what plastic bags and film can be recycled and the location finder
UTEC Mattress - Lowell, MA <i>drop-off in Lawrence, MA - by appointment only</i> utec-mattress.org	978-856-3997	Visit. utec-mattress.org/schedule & select Andover to schedule a curbside pickup (starting Aug. 2022), or to make an appointment to drop off

****The Town of Andover does not contract with nor make recommendations for any companies or organizations listed on this page. The list is solely a resource for the residents and is subject to change without notice.**

TOWN OF ANDOVER

JULY 2023 - JUNE 2024

Do you have feedback or questions specifically related to this guide? Find a broken link? Is your question not addressed? We'd love to hear from you! Please contact us directly at recycle@andoverma.us

The Department of Public Works

Department Information

Location: 5 Campanelli Drive
Main Office : (978) 623-8700
Fax: (978) 623-8799
Main Email: dpw@andoverma.gov
Regular office hours:
8:00 a.m. to 4:00 p.m.
Monday - Friday

Divisions

Engineering: 978-623-8770
Highway: 978-623-8800
Parks & Grounds and Forestry: 978-623-8830
Spring Grove Cemetery: 978-623-8840
Recycling & Solid Waste: 978-623-8701
Water Distribution & Sewer Collection: 978-623-8860
Water Treatment Plant: 978-623-8870

Follow us on Social Media



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[@AndoverDPW](https://www.facebook.com/AndoverDPW)



[@Andover_DPW](https://www.instagram.com/Andover_DPW)

Save Water

Water is a finite resource – even though about 70 percent of the Earth's surface is covered by water, less than 1 percent is available for human use. Despite the water supply and infrastructure challenges faced by many communities across the US, each Andover resident uses an average of 80 gallons of water each day at home, 33% greater than what is considered sustainable within our water basin. Reduce, Reuse, Recycle isn't just for trash and recycling, these practices can help conserve water too. Please do your part to save water at home, inside and out. View AndoverMA.Gov/SaveWater for more information.

Help Keep Our Storm Drains Clean

The Town is continuing to implement a Stormwater Management Program to improve water quality by reducing the discharge of pollutants from storm water runoff into local storm drains, rivers, ponds, streams and other receiving waterbodies. The following information is provided as part of the Public Education component.

ILLICIT DISCHARGE DETECTION AND ELIMINATION

What is an illicit discharge?

An illicit discharge is the discharge of pollutants or non-stormwater materials into a storm drain system via overland flow, direct dumping, or illegal connections. Illicit discharges may be a result of industrial activity, deposits of oil on parking lots, excess lawn fertilizer and yard clippings, and a variety of other sources which pollute water with turbidity, excess nutrients, and bacteria. Illicit discharges can also be from failing septic systems or improperly connected sewer lines. Dumping anything other than stormwater into a storm drain allows these pollutants to enter lakes and streams causing public health concerns, harm to wildlife, and unpleasant odors or color. Developing an illicit discharge detection and elimination program (IDDE) to find and eliminate these sources is mandated by the US EPA under the Municipal Separate Storm Sewer System (MS4) Permit.

Sources of Illicit Discharges

- Sanitary wastewater (sewage)
- Septic tank waste or overflows
- Car wash, laundry, and industrial wastewaters
- Improper disposal of auto and household toxics, such as motor oil, antifreeze, and pesticides
- Spills on roadways and other accidents

How can you help?

- Never dump anything down a storm drain
- Dispose of yard and pet waste properly
- Avoid excess use of pesticides and lawn fertilizers
- Wash your car at a car wash facility
- Make sure sanitary, laundry, carwash, and industrial wastewaters do not drain to the storm drain system
- Have your septic tank pumped and inspected at least once every two years

Contact the Engineering Dept. @ 978-623-8770 to report any unusual storm drain flows that have a noticeable odor, discoloration, or oily sheen. Visit AndoverMa.Gov/Stormwater for more information.